



Uncompromised service. Concrete solutions.™

July 6, 2009

Boyd Anderson
Wilbert Burial Vault Co., Inc.
104 Young Court
Greenville, SC 29615

Dear Boyd,

Congratulations on being awarded the **Wilbert Ultimate Service Provider** rating for the 4th consecutive year! This ongoing dedication to Wilbert's rigorous service standards leaves no doubt that your organization is one of the best in providing funeral directors and their families with exceptional service on a day-to-day basis.

In recognition of achieving this "Ultimate" service standard, enclosed is a collection of "Wilbert Ultimate Service Provider" truck decals and lapel pins/tie clasps for the calendar year 2009. We know these items will be displayed proudly throughout your organization in the coming weeks and months.

These gifts represent only a small sense of the appreciation we feel for your dedicated commitment and service through the years. As you know, your achievement has been recognized at the annual WMA meeting, where your organization was presented with a **Wilbert Ultimate Service Provider** plaque.

Wilbert Burial Vault Co., Inc. is "Wilbert Ultimate Service" to your customers.
Your devotion, professionalism and hard work have helped us to be a successful partner for many years, and we look forward to continuing this relationship in the future.

Sincerely,

Bobby Morgan
Director of Field Services

Cc: Tony Colson
Denny Knigga
Terry O'Connor